

## GLOX – Newsletter / December 2011

### Welcome to the GLOX network: La Roche & Co. Banquiers, Basel

We are proud to announce, that the oldest bank in Basel went live on MACD's trading system GLOX for SIX Swiss Exchange in August 2011. In a next step the connection to Bloomberg will be established. We hope to continue supporting La Roche & Co Banquiers for many years to come.

### Welcome to the GLOX network: Tullet Prebon, London

Tullet Prebon, a well-established broker in London, has decided to use GLOX for the connection to the SIX Swiss Exchange since September 2011. We are very pleased to welcome Tullet Prebon as a new member of our GLOX network and look forward to a good and long-term relationship.

### New: Private Bank Von Graffenried with direct connection to TCS Bancs

The private bank Von Graffenried, Bern, went live with a direct interface from GLOX to TCS Bancs last week. Before that a third party software connected GLOX and TCS Bancs. MACD is very pleased to have established a new interface to a banking system with TCS Bancs.

### MACD Support News

To continually improve the support for our customers, we made a few new arrangements, which enable us to have a better customer service with more efficient problem solving tools:

- The support team is working in a new and extra furnished room.
- The support team of the day is working the whole day, so that all members of that team are available over the whole day for questions.
- We implemented new standard tools for problem solving documentation.

We are convinced to being well prepared for the future to satisfy the expectations of our customers furthermore.

### 10 Years Anniversary of GLOX

Sincere thanks are given to all customers, partners and friends for their constancy and active collaboration, which contributed to the success of GLOX. GLOX developed to one of the leading order management systems over the last 10 years and it offers STP connections to diverse trading destinations and banking systems now. Happy Birthday GLOX!

### MACD Events

We will organise or attend the following events:

15.12.11	10 Years GLOX Apéro in London
20.01.12 – 22.01.12	ICMA SKI Weekend, Engelberg
20.03.12 – 22.03.12	World Exchange Congress, Istanbul
28.06.12	GLOX Konferenz, Zürich

Please do not hesitate to contact us for any further information or feedback.

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